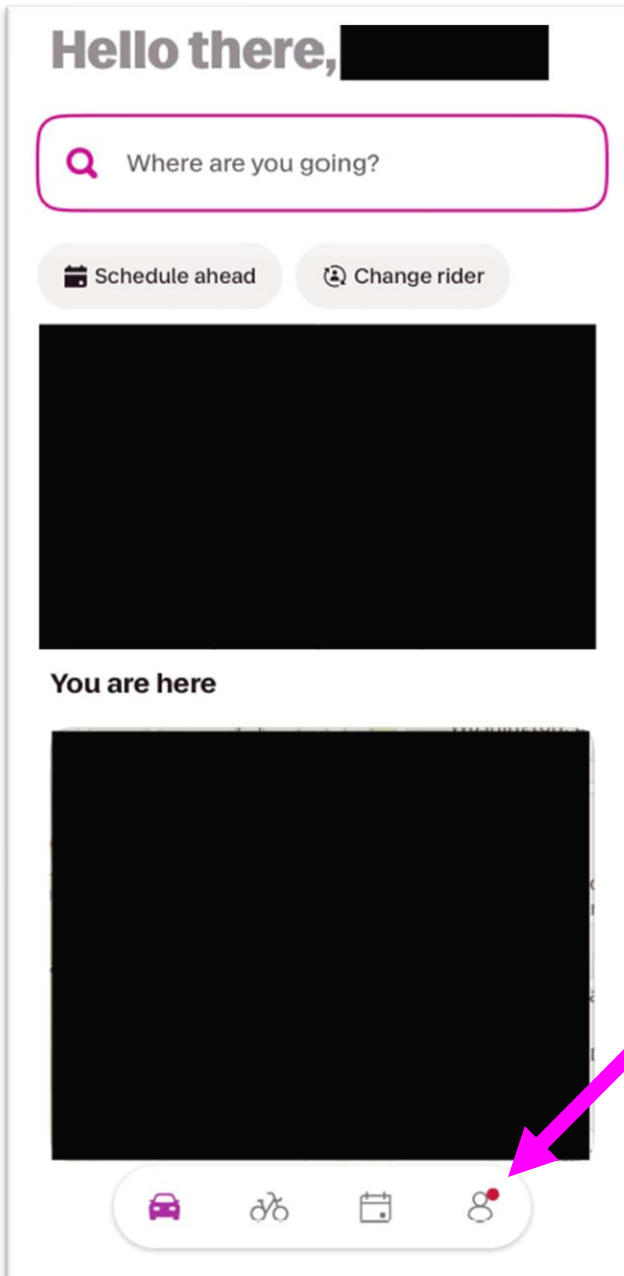


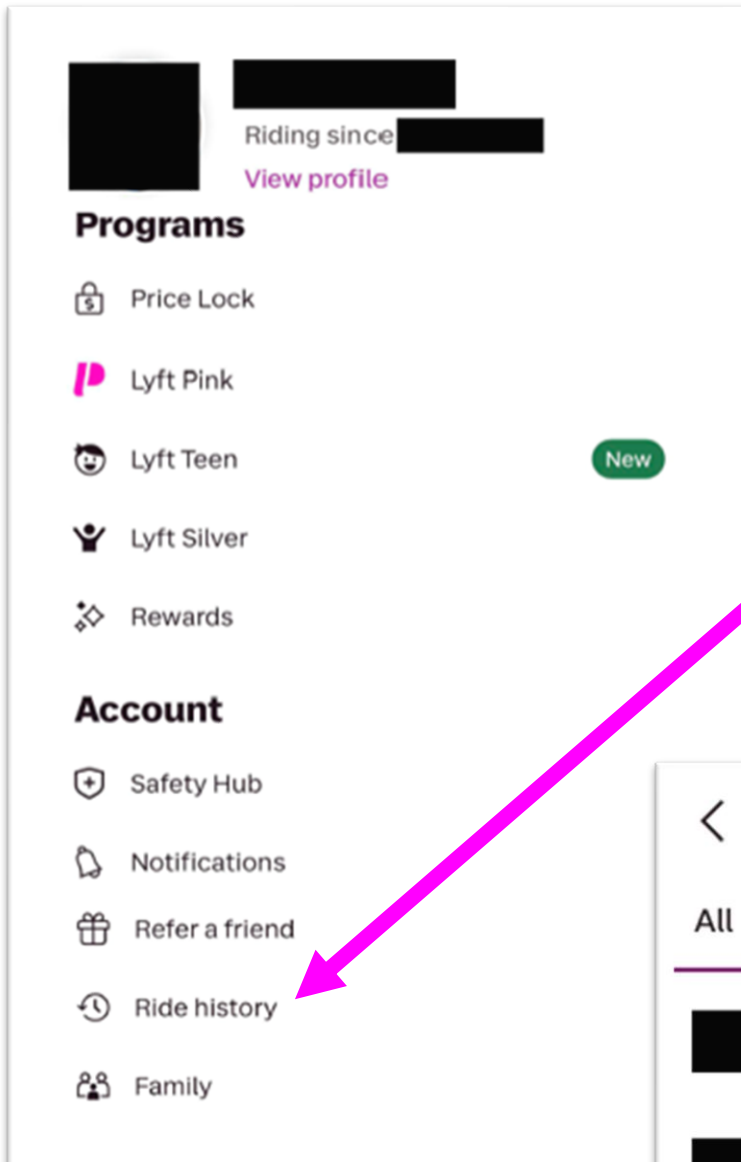
**INSTRUCTIONS TO OBTAIN RIDE RECEIPT WITH IDENTIFICATION NUMBER
FOR RIDE VERIFICATION PURPOSES PURSUANT TO AMENDED PRETRIAL
ORDER NO. 14**

Pursuant to Amended Pretrial Order No. 14: Disclosure of Ride Receipt Information, Lyft provides the following step-by-step instructions to assist Plaintiffs in locating and securing a copy of the Ride Receipt with the ride identification number through the Lyft App. As defined in Amended Pretrial Order No. 14, the Ride Receipt with the ride identification number is the full and complete copy of the email receipt sent by Lyft following a given ride, and containing the unique, 19-digit receipt number at the end of the email.

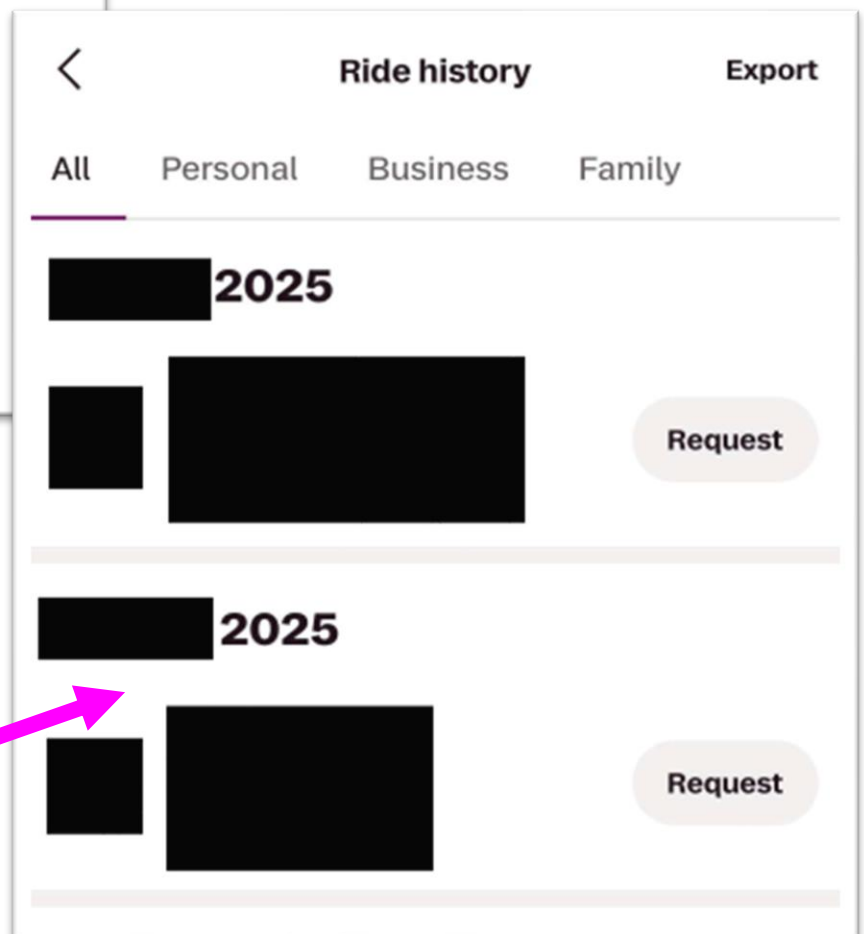
1. Open the Lyft App on your cell phone or other device.



2. Select the Profile button at the bottom right of the home screen in the Lyft App to take you to your Profile Page.



3. Select "Ride History" under "Account" on the Profile Page of the Lyft App.



4. Select the Subject Trip from the "Ride History" page of the Lyft App.

Trip

© OpenStreetMap

Pickup

PM

Drop-off

PM

Payment

Lyft Standard fare (mi, m)

\$

City Fee

\$

Tip

\$

Total charge

\$

Personal

>

Your payment method has already been charged.
Changing profiles will not affect the payment method used.

Resend receipt to email

>

Ride

Lyft Standard

Toyota Camry Hybrid



This ride wasn't rated

Favorite this driver

We'll prioritize matching you for scheduled rides

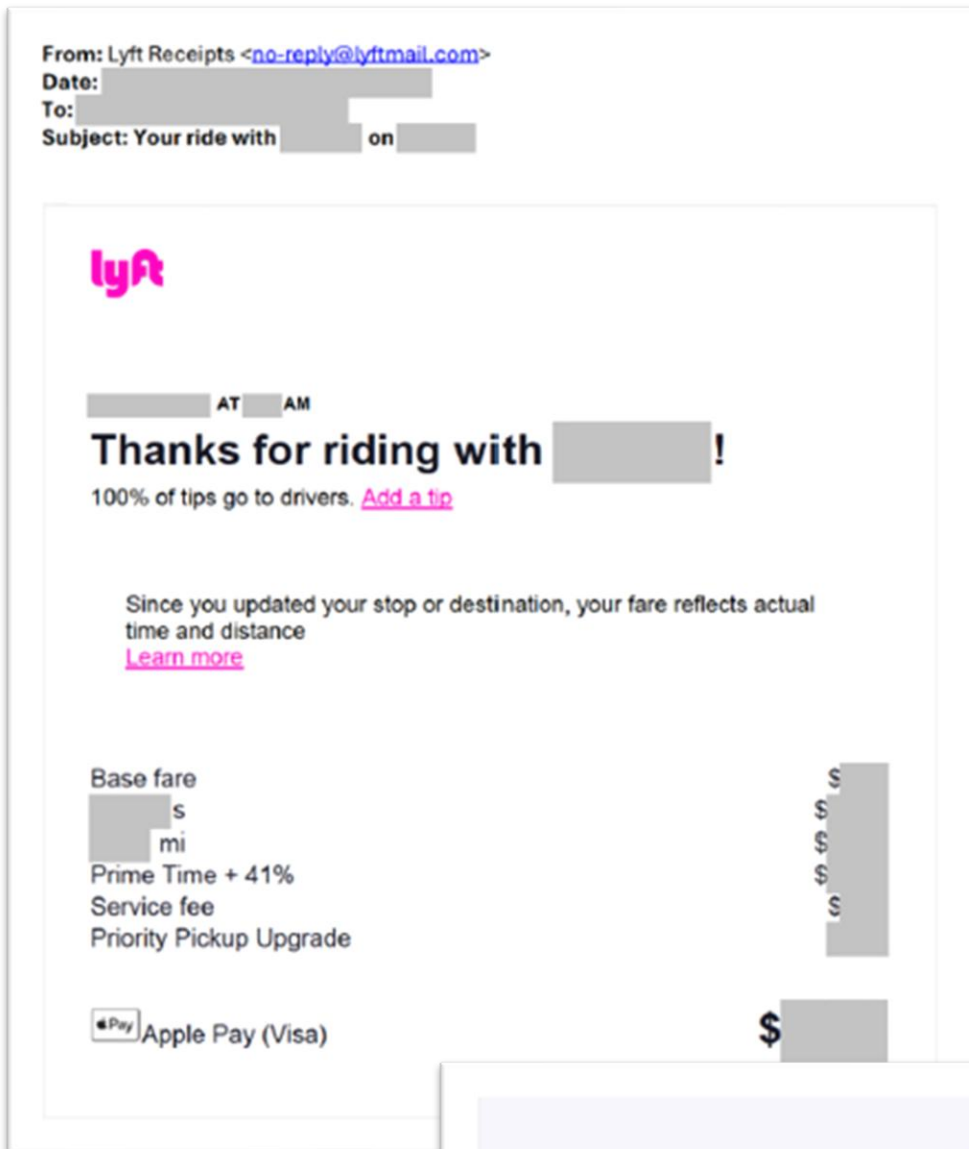
>

Block this driver

You'll never match with them again

>

5. Select “Resend receipt to email” at the bottom of the Payment Section on the Trip Page.



6. You will receive a copy of the Ride Receipt for the Subject Ride to the email associated with your Lyft account. At the bottom of the email is a 19-digit Receipt Number. The full and complete Ride Receipt, including the 19-digit Receipt Number, must be included with your Ride Receipt submission.

